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## Expansion of CCS Receivables Services for 2010

In addition to our Debt Recovery Services we will be expanding our Accounts Receivables Management Service throughout Australia. Our Accounts Receivables Management Service operates as if we were in "your office" working on your Aged Receivables ledger. We make phone calls to your customers requesting payment of your outstanding accounts.

This service is beneficial for companies who want to increase cash flow by maintaining their Aged Receivables ledger without the need for employing more staff.

Our professional and experienced operators protect your good name and business. They work on your Receivables ledger as if they were sitting in your office. Phone calls are made with as much or little intensity as you instruct without the risk of losing your valued customers.

This is a proven cost effective process that ensures you receive regular payments according to your payment terms thus, providing you with a continuous cash flow and less risk of developing bad debt.

Our Accounts Receivable staff can cover approximately 12 phone calls every hour. Once calls have been completed you will then be issued with a report on each file.

Checkout our 2010 services guide on our website  
[www.customcommercial.com.au/Our-Services.htm](http://www.customcommercial.com.au/Our-Services.htm)

February 2010

### The Winner of our 2009 Client Referral Competition is...

**Narelle Moss of South Coast IMAG Magazine.**

Narelle is part owner of South Coast IMAG Magazine with her daughter Vanessa. In addition to operating IMAG, Narelle also owns and operates her own bookkeeping business, Flexible Office Services .

Narelle was ecstatic to receive the call from us announcing that she had won a luxury weekend for two at the exclusive Kims Resort on the Central Coast of NSW.

*Photo: CCS Director Eve Becker (left) presenting Narelle with her prize*



## Client Referral Program Running Again In 2010

We would like to extend a very special thank you to all of our clients who participated in our 2009 Referral Program. Your referrals made up a significant part of our new business and are very important to us.

We will continue this program again in 2010, and as a sign of our appreciation we hope you will accept our gift of a **Coles Myer Card** valued at \$50 every time your referral comes on board as a CCS client.

As in 2009, we will place your name in our end-of-year-prize draw for the chance to win a great resort weekend away.

Our clients continued support by referrals will be greatly appreciated in 2010.

**Thank you from all of us at CCS.**